

# Lindley Village Surgery

## Inspection report

Thomas Street  
Lindley  
Huddersfield  
HD3 3JD  
Tel: 01484651403  
[www.lindleyvillagesurgery.nhs.uk](http://www.lindleyvillagesurgery.nhs.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good



Are services safe?

Good



# Overall summary

We previously carried out an announced comprehensive inspection at Lindley Village on 24 and 30 August 2022. Following that inspection, the provider was rated good overall and requires improvement for providing safe care as we found issues with the management of clinical workflow, prescription stationery and patient specific directions (PSDs). In addition, the management of medicines, including medication reviews, repeat prescribing, and patient safety alerts was not consistent.

The full reports for previous inspections can be found by selecting the 'all reports' link for Lindley Village Surgery on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this inspection

This inspection was an announced, focused inspection carried out on 19 and 20 September 2023 to follow-up on the findings from the previous inspection in August 2022. We only reviewed and rated the safe domain at this inspection.

The practice is now rated as Good for providing safe services and remains rated Good overall.

Safe - Good

Effective – Not inspected, rating of good carried forward from previous inspection

Caring – Not inspected, rating of good carried forward from previous inspection

Responsive – Not inspected, rating of good carried forward from previous inspection

Well-led – Not inspected, rating of good carried forward from previous inspection

## How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.
- A short site visit.

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider and other organisations.

We found that:

# Overall summary

- The provider had been responsive to the findings of our previous inspection, and we found improvements in systems and processes to manage clinical correspondence and tasks and referrals, aspects of medicine management, blank prescription forms, patient specific directions, patient safety alerts and patients with long-term conditions.
- There were systems in place to safeguard children and vulnerable adults from abuse and staff we spoke with knew how to identify and report safeguarding concerns.
- There were systems in place to ensure safe recruitment, the management of medical emergencies, facilities and equipment and infection prevention and control.

Whilst we found no breaches of regulations, the provider **should**:

- Continue with the embedding of systems and processes to ensure the proper and safe management of medicines.
- Review the process for coding medication reviews to ensure all medications are reviewed.
- Continue to monitor and make improvements to increase the uptake of cancer screening.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA**

Chief Inspector of Health Care

## Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The inspector was supported at the site visit by a regulatory coordinator. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

## Background to Lindley Village Surgery

Lindley Village Surgery is located at Thomas Street, Lindley, Huddersfield HD3 3JD. Lindley is a suburb of Huddersfield, within the metropolitan borough of Kirklees in West Yorkshire.

The provider is registered with the Care Quality Commission (CQC) to deliver the Regulated Activities of diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury, family planning and surgical procedures.

The practice is situated within the Kirklees Health and Care Partnership which is part of the NHS West Yorkshire Integrated Care Board (ICB).

The practice delivers Personal Medical Services (PMS) to a patient population of 5,409.

The practice is part of a wider network of GP practices which forms the Greenwood Primary Care Network (PCN) which includes 9 other practices.

Information published by Public Health England shows that deprivation within the practice population group is in the seventh lowest decile (seventh of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 84% White, 11% Asian, 3% Mixed and 2% Black.

The practice team consists of a male lead GP (2-4 clinical sessions per week and 2 admin sessions). They are supported by 2 female salaried GPs (10 sessions combined) although a GP undertaking 4 sessions per week is currently on maternity leave. During the period of maternity leave cover was being provided by a regular male locum GP. There is an advanced nurse practitioner (ANP), a practice nurse, a nurse associate and a phlebotomist. The clinical team are supported by a practice manager and 10 administrative/receptionist staff. The practice has access to PCN staff which includes a pharmacist and a physician associate.

The practice is open between 8am to 6.30pm Monday to Friday. The practice provides pre-bookable extended access appointments on Wednesdays from 6.30pm to 8pm.

Additional extended access is provided locally by the Primary Care Network (PCN). Appointments were available on Saturday 9am to 5pm and Sunday 10am to 2pm. In addition, patients could access a pharmacist on Monday, Wednesday and Thursday from 6.30pm to 8pm.