

Drs Desai, Lowe and Farooqi

Quality Report

The Old Court House,
27 Wood Street,
Barnet,
Hertfordshire,
EN5 4BB

Tel: 020 8449 2388

Website: www.theoldcourthousesurgery.co.uk

Date of inspection visit: 7 October 2016

Date of publication: 18/01/2017

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

Contents

Summary of this inspection

| | |
|---|---|
| Overall summary | 2 |
| The five questions we ask and what we found | 3 |
| The six population groups and what we found | 4 |

Detailed findings from this inspection

| | |
|------------------------------------|---|
| Our inspection team | 5 |
| Why we carried out this inspection | 5 |
| How we carried out this inspection | 5 |
| Detailed findings | 6 |

Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced, desk based review of Drs Desai, Lowe and Farooqi (The Old Courthouse Surgery) on 7 October 2016. We found the practice to be good for providing safe services and it is rated as good overall.

We had previously conducted an announced desk based review of the practice on 26 August 2015. As a result of our findings during that visit, the practice was rated as good for being effective, caring, responsive and well-led, and requires improvement for being safe, which resulted in a rating of good overall. We found that the provider had breached one regulation of the Health and Social Care Act 2008: Regulation 12(1) Safe care and treatment. You can read the report from our last comprehensive

inspection at <http://www.cqc.org.uk/provider/1-199720572>. The practice wrote to us to tell us what they would do to make improvements and meet the legal requirements.

We undertook this desk based review on 7 October 2016 to check that the practice had followed their plan, and to confirm that they had met the legal requirements. This report only covers our findings in relation to those areas where requirements had not been met previously.

Our key findings on 7 October 2016 were as follows:

- All staff had now undertaken training in basic life support

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

Good



The shortfall identified at our last inspection had been remedied:

- All staff at the practice had undergone basic life support training.

Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for the care of older people. As the practice was found to be providing good services overall, this affected the rating for the population groups we inspect against.

Good



People with long term conditions

The practice is rated as good for the care of people with long-term conditions. As the practice was found to be providing good services overall, this affected the rating for the population groups we inspect against.

Good



Families, children and young people

The practice is rated as good for the care of families, children and young people. As the practice was found to be providing good services overall, this affected the rating for the population groups we inspect against.

Good



Working age people (including those recently retired and students)

The practice is rated as good for the care of working age people (including those recently retired and students). As the practice was found to be providing good services overall, this affected the rating for the population groups we inspect against.

Good



People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable. As the practice was found to be providing good services overall, this affected the rating for the population groups we inspect against.

Good



People experiencing poor mental health (including people with dementia)

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia). As the practice was found to be providing good services overall, this affected the rating for the population groups we inspect against.

Good



Drs Desai, Lowe and Farooqi

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team comprised of a CQC Lead Inspector.

and Social Care Act 2008 as part of our regulatory functions. This is because the service was not meeting some legal requirements during our previous visit on 26 August 2015.

The review was conducted to check that improvements planned by the practice to meet legal requirements had been made.

Why we carried out this inspection

We carried out an announced, desk based review of this service on 7 October 2016 under Section 60 of the Health

How we carried out this inspection

During our announced, desk based inspection on 7 October 2016, we reviewed a range of information provided by the practice.

Are services safe?

Our findings

Overview of safety systems and processes

At our last inspection on 26 August 2015 we found not all staff had received training in basic life support procedures.

At this review the practice provided us with evidence that this shortfall had been remedied:

The practice provided copies of basic life support training certificates for all 19 staff (16 via attendance at face to face training events, and three by completion of online training), including GPs, nurses, healthcare assistant, practice manager and administration and reception staff.