

Tailored Transitions Ltd

Fernside

Inspection report

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15 April 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fernside is a residential care home that provides support to four young adults with complex physical and learning needs. It is located in a purpose built bungalow with a large level access garden.

We found the following examples of good practice.

Staff had completed infection, prevention and control (IPC) training and had their competencies checked regularly. Personal protective equipment (PPE) was used correctly and in good supply. The building and equipment were clean and in good repair.

Families were kept up to date with changing government guidance for visiting and processes in place reflected good practice. Visiting was by appointment only and included a COVID-19 rapid test which gave a positive or negative reading after 30 minutes. Activities outside the home had included meeting family or friends for walks in outside open spaces.

People had been admitted to the home safely. Risk assessments reflected government guidance alongside a person's well-being. Families and community care workers had been involved in admission arrangements, including participation in COVID-19 testing.

Staff and people were participating in regular COVID-19 testing and vaccination programmes. Easy read information had been produced for people. Families and health professionals were involved in best interest decisions ensuring consent met legal requirements.

IPC policies and procedures were in line with government guidance and auditing processes were effective at ensuring compliance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fernside

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.