

Salutem LD BidCo IV Limited

Ewer Court

Inspection report

1 Fairfax Road
Colchester
Essex
CO2 7ED

Tel: 01206562511
Website: www.salutemhealthcareltd.com

Date of inspection visit:
29 January 2021

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25 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ewer Court is a care home providing care for up to four people with a learning and/or physical disabilities. At the time of the inspection there were three people living at Ewer Court.

We found the following examples of good practice:

There was a cleaning schedule in place and regular audits were undertaken to ensure the environment was clean and hygienic to reduce the risk of infections.

The manager had oversight of testing and vaccinations for COVID-19, for both people living at Ewer Court and for staff.

Staff had access to an app on their mobile phones where advice and information on COVID-19 was regularly updated by the provider. Regular virtual meetings with the provider took place to discuss any questions or new guidance, and this was cascaded to staff and people living at the service.

Contingency plans were in place in case of sudden and extreme staff shortages. The manager told us that this included ensuring people's care and support plans were up to date.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Ewer Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to Infection Prevention and Control (IPC). This was a targeted inspection looking at the infection prevention and control measures the provider has in place.

This inspection took place on 29 January 2021 and was announced. This was so we could determine the appropriate Personal Protective Equipment (PPE) to be worn by the inspector during the site visit.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We recommended some improvements to the designated Personal Protective Equipment (PPE) 'don and doff' areas at the service. The manager told us they would make these improvements straight away. We have also signposted the provider to resources to develop their approach.