

# Kingsbury House Limited

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#### **Inspection report**

103-105 Mansfield Street Nottingham NG5 4BH

Tel: 01159552917

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#### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

#### Overall summary

Kingsbury House is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. The service specialises in looking after people with mental ill health, older people and people living with dementia.

We found the following examples of good practice.

Staff had been trained in infection prevention and control, food hygiene and COVID-19. We were told that they had also been trained in hand washing and donning and doffing personal protective equipment.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result. Staff and people using the service had all received their vaccines and booster.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
Details are in our Safe findings below.	



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**Detailed findings** 

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was unannounced.

#### Is the service safe?

### Our findings

#### Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

PPE was being used, however, there were no clinical waste bins provided to dispose of this. We have advised the provider that although they have currently had no cases of COVID-19 they do need to have clinical waste bins available and also all bins in the bathrooms and toilets should be replaced with working pedal bins. The registered manager told us that they were in the process of making improvements raised previously by the CCG.