

Linton Support Ltd

# Orion House

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Orion House is a service which provides care and support for up to seven younger adults with learning disabilities. Five people live in the main house and two reside in a garden flat which is self-contained and a new part of the service's registration. The service also provides support in three peoples' own homes.

We found the following examples of good practice.

Staff were aware of the correct personal protective equipment (PPE) they needed to wear to keep people and themselves safe. Staff confirmed they had not run low on stocks.

Staff were observed wearing PPE throughout the building during the inspection.

Where they had identified one person struggled to accept staff wearing masks, they had an additional measure of a face screen to help stop the person from ripping the staff face masks off.

The registered manager had been proactive in helping people with cognitive understanding to feel safe and have some understanding of why restrictions were in place. Social stories and easy read information had been used. They had also tried to be inventive in thinking of ways people could still enjoy activities through lockdown. This included in house discos, crafts and enjoying walks out.

Staff had training and support to understand the fundamentals of infection control and Covid 19. There was a contingency plan for if the service had an outbreak.

All visitors were only allowed into the home once they had declared their health status, provided their contact details and had their temperature checked. The provider had a visiting room within the grounds of the home. This meant families could visit without having to enter the main building. Visits were via prior appointment. The room was large enough to ensure social distancing and each visit and person had a dynamic risk assessment in place.

Staff testing was working well, and the service had completed a vaccination programme for people and staff.

Cleaning schedules had been increased to ensure high touch points were being cleaned.

The registered manager had completed a detailed chronology of all advice from government, local authorities, CQC as well as their own changes in response to this advice. This helped them to keep abreast of current changes. They had been proactive in keeping up to date with best practice via webinars and websites.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Orion House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.