

Cornwallis Care Services Ltd

Addison Park

Inspection report

St Therese Close
Callington
Cornwall
PL17 7QF

Tel: 01579383488

Date of inspection visit:
26 January 2022

Date of publication:
15 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Addison Park provides accommodation with personal care for up to 42 people. There were 36 predominantly older people using the service at the time of our inspection.

We found the following examples of good practice.

Staff and the manager had worked hard to contain this outbreak within the service. Staffing absences due to Covid-19 infections had been low, and their shifts had been covered by existing staff and the manager. Some support was required from the providers bank of staff and agency staff to cover some shifts.

We were assured that this service met good infection prevention and control guidelines. Additional cleaning protocols were in place to ensure all high touch points were regularly sanitised. PPE was available throughout the service and all staff were wearing PPE appropriately.

There was a designated area for receiving all visitors to the service, checking their vaccination status and their Covid-19 self test result. Masks, aprons, gloves and hand sanitiser was readily available for all visitors. Essential care givers were able to continue to visit during this outbreak. The need for visiting restrictions had been explained to people and their relatives. Staff had maintained regular communication with relatives and supported and encouraged people to keep in touch with their relatives while visiting was restricted.

We spoke with three people living at the service who commented, "Oh yes, I get visitors, its no problem," "The staff are all marvellous, no issues at all," "There are always staff about and they come as soon as I need them" and "We do go out for a little walk occasionally when the weather is ok."

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Addison Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service one days notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.