

La Vita Nova Limited

Crann Dara

Inspection report

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10 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Crann Dara is a residential care home providing accommodation and personal care to six people at the time of inspection. The service can support up to seven people in one adapted building.

We found the following examples of good practice.

The premises were clean and well maintained. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. High touch areas such as door handles, and light switches were cleaned throughout the day. Hand sanitiser was readily available throughout the premises.

All staff had undertaken training in infection prevention and control (IPC) and were seen to be following correct IPC practices at all times. This included putting on and taking off PPE, hand hygiene and other COVID-19 related training. Each person had a bin in their room for the safe disposal of PPE worn by staff, and where a person tested positive for COVID-19, their clothes and bed linen were washed separately.

Staff and those who used the service undertook regular testing in line with government guidelines. Staff supported people to remain in contact with their families through video and information technology. The manager was aware of the most recent government guidance on care home visiting and had informed family members on how visits would be supported. Staff had planned an outdoor tea visit for one person to support them to meet with a family member.

Staff told us the manager spent much of their time interacting with those who used the service and that they were on hand to offer support to staff as the need arose. The manager was the designated IPC lead and shared all current policy government updates with staff and family members.

The manager sought support and advice from external agencies including the local health protection team, Surrey County Council and CQC and was open to all advice and guidance offered.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Crann Dara

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.