

IHDF Limited

Elmhurst Care Home

Inspection report

69-71 Pollard Lane
Bradford
West Yorkshire
BD2 4RW

Tel: 01274638151

Date of inspection visit:
27 August 2020

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17 September 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Elmhurst is a residential care home providing accommodation and personal care for up to 20 people. At the time of the inspection there were 20 people living at the home.

We found the following examples of good practice.

There have been no positive cases of COVID-19 during the pandemic.

When we visited the service was closed to visitors due to enhanced local COVID-19 restrictions. Plans were in place to support safe visiting when the government guidance changed.

Tests for COVID-19 were carried out weekly for staff and monthly for people living at the service. Temperature checks were completed twice daily for staff and people.

The home was clean and there were no malodours. The provider had invested in new cleaning equipment, sensor activated soap dispensers, flooring and dining furniture to ensure high standards were maintained.

Staff had completed training in infection control and donning and doffing personal protective equipment (PPE). They were frequently briefed about changes in government advice.

The registered manager promoted a culture of ongoing learning and improvement. Regular residents' meetings had been held with people to share information. Surveys had been sent to relatives and staff to get feedback about how the home had managed throughout the pandemic. The feedback was positive.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Elmhurst Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.