

BKR CCH Limited

Carlton Care Home

Inspection report

398 Carlton Hill
Carlton
Nottingham
Nottinghamshire
NG4 1JA

Tel: 01159619959
Website: www.carltoncarehome.co.uk

Date of inspection visit:
04 March 2021

Date of publication:
23 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Carlton Care Home is a residential care home providing personal and nursing care to 18 people at the time of the inspection. The service can support up to 29 younger and older adults in one adapted building.

We found the following examples of good practice.

Clear processes were in place for visiting arrangements which followed government guidance.

Signs were displayed around the home to remind people and staff to practice social distancing, good personal hygiene and how to use personal protective equipment [PPE] safely.

Additional cleaning regimes were in place and staff recorded when they had completed these. The home looked clean and processes were in place for handling waste and laundry.

People were supported to social distance and received care in their bedrooms.

Staff had regular meetings and supervisions throughout COVID-19.

The registered manager gathered feedback from staff using an anonymous questionnaire. This helped the registered manager learn from the outbreak and find out if things had been handled well and staff had felt supported.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Carlton Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

Risk assessments had been carried out for COVID-19 to highlight risks to people, however, they did not consider the impact of COVID-19 on people's pre-existing health conditions.

We have also signposted the provider to resources to develop their approach.