

Oakfield Care (Ashtead) Ltd

# Oakfield Nursing Home

## Inspection report

30 Oakfield Road  
Ashtead  
Surrey  
KT21 2RD

Tel: 01372272540

Date of inspection visit:  
16 February 2021

Date of publication:  
22 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Oakfield Nursing Home is a 'care' home. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided. The service can support up to 29 people with a range of care needs. At the time of the inspection, 27 people were living at the home. The home accommodated people in one building.

We found the following examples of good practice.

- Staff were experienced in the infection, prevention and control processes to support new admissions to the service. The service organised staff to safely complete the donning and doffing of Personal Protective Equipment (PPE).
- Staff provided information to people regarding visiting arrangements. All visits were booked in advance by telephone and were conducted in a converted shed in an elevated section of the garden of the home. Information on the Covid-19 virus, social distancing and other infection control procedures were explained to visitors prior to arriving at the home.
- Risk assessments had been completed to support people living with mental health concern, to remain safe when there were high risks identified in maintaining isolation and social distancing. This included providing one to one support and adaptations in common living areas where required to preserve their wellbeing and avoid triggering experiences. We saw one example of a care plan and risk assessment where this had been implemented due to a resident's unique needs.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Oakfield Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.