

# Inglewood Residential Home Limited

# Inglewood Residential Home

## Inspection report

11 Banks Street  
Willenhall  
West Midlands  
WV13 1SP

Tel: 01902631099

Date of inspection visit:  
25 August 2020

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02 September 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Inglewood Residential Home is a care home providing personal care to 20 people aged 65 and over. At the time of the inspection 19 people were living at the service.

We found the following examples of good practice.

- People were supported to maintain contact with their families and friends by using video and telephone calls and closed window visits.
- Specific training around infection prevention and control for Covid-19 had been given to staff to promote awareness and reduce anxieties.
- Prominent and accessible signage was displayed around the home to explain what people should do to support their safety.
- Risk assessments had been carried out on people using services and staff who belonged to higher risk groups and actions had been taken to reduce the risks.
- The provider had ensured mental health services were available for staff to use if needed to support their well-being.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

We have also signposted the provider to resources to develop their approach.