

Leonard Cheshire Disability

# Newlands House - Care Home with Nursing Physical Disabilities

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Newlands House Care Home with Nursing Physical Disabilities is a residential care home providing personal and nursing care to 35 people with physical disabilities. At the time of our inspection there were 34 people living at the home. It is a purpose built home on one level which is accessible to people using wheelchairs.

We found the following examples of good practice.

People using the service were supported with essential care givers to enable regular visiting to be completed. Visiting procedures were in place in line with government guidelines. A screening questionnaire was completed along with regular testing and temperature checks.

Safe admission processes were in place to support people being admitted to the service. Individual risk assessments were in place to consider the impact of COVID-19 on individual health conditions and regarding the testing and vaccinations.

People continued to receive one-to-one hours of support from staff as per their package of care, utilising regular agency staff for continuity.

The service was cleaned by staff who had cleaning schedules for all areas of the home and high touch areas. Cleaning products had been changed to ensure they were suitable to reduce the risks associated with COVID-19.

Staff participated in the testing and vaccination programme. We observed staff wearing the correct PPE throughout our inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was following the government guidance in relation to visitors. Many people using the service had essential care givers, who had become part of the providers testing programme and were able to access the service during an outbreak. Technology was used to enable people to stay in contact with families and friends using facetime or the telephone.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

