

Trust Quality Care Ltd

# Rosemary Lodge Rest Home

## Inspection report

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10 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Rosemary Lodge Rest Home provides accommodation for a maximum of 29 older adults who may be living with dementia. There were 19 people living at the home at the time of the inspection.

We found the following examples of good practice.

A designated visitor pod was located outside of the home. This allowed for visitors to be tested for COVID-19 before entering the home which minimised risks.

Staff were observed wearing PPE in line with Government guidance. Signs on display in the home prompted the staff team to maintain good infection control practices.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rosemary Lodge Rest Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. Formal risk assessments were not completed to mitigate risks associated with residents in isolation accessing bathroom facilities outside of their rooms.
- We were somewhat assured that the provider was admitting people safely to the service. The provider was unaware of the current guidance on admission and care of people in care homes which specifies an isolation period of 14 days not 10 days.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We observed a clinical waste bin stored outside an isolation room. There were risk assessments in place for products used for cleaning however, these did not identify the level of risk.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Formal risk assessments were not completed for staff declining the COVID-19 vaccination to mitigate risks.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. The policy was last updated in May 2020 and included links and reference to national guidance. However, it had not been reviewed to reflect changes such as the new variant.

We have also signposted the provider to resources to develop their approach.