

# Yorkshire Friends Housing Society Limited

## Ravensworth Lodge

### Inspection report

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Date of inspection visit:  
25 March 2021

Date of publication:  
21 April 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Ravensworth Lodge is a care home providing accommodation for nursing and residential care for up to 24 people. At the time of this inspection there 18 were people living at the home. People had access to communal areas, outdoor space and the home is built over four floors.

We found the following examples of good practice.

All essential visitors had to wear appropriate personal protective equipment (PPE). Also, have a negative COVID-19 test result and carry out hand hygiene prior to entering the home.

People were supported to keep in touch with their relatives. Relatives could visit using the indoor visiting room with robust cleaning procedures in place. For people whose relatives couldn't visit other options were available such as using technology for video calls.

The home had ample supplies of appropriate PPE which was stored hygienically and kept safe. Staff were provided with appropriate areas to put on, take off and dispose it safely. Staff completed online training including putting on and taking off PPE, hand hygiene and other IPC and COVID-19 related training and updates.

Social distancing practices were in place at the home, staff took breaks separately and when people used communal areas such as dining rooms and lounge areas, they were able to share these spaces safely.

The home was very clean and additional cleaning of all areas and frequent touch surfaces was in place such as handrails, handles and keypads. These were carried out and recorded regularly by housekeeping staff. Additional deep cleaning was also carried out where required.

The registered manager had quality systems in place to check the home was providing safe care. There was robust communication system in place including extra staff meetings and handovers for information sharing.

Staff supported people's social and emotional wellbeing by offering meaningful activities. Staff were also supported with their wellbeing by the provider and registered manager.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ravensworth Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of Care Quality Commission's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the home.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the home and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.