

Hawkinge House Limited

Hawkinge House

Inspection report

Hurricane Way
Hawkinge
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Date of inspection visit:
14 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hawkinge House is a residential care home providing personal and nursing care for up to 115 people. People living in Hawkinge House had a range of needs, including complex health needs, brain injuries, and people living with dementia.

The area allocated as the designated setting for the admission of people from hospital who had tested positive for COVID-19, could accommodate 17 people. There were three people living in that area at the time of the inspection, but there were plans in place to relocate them to another part of the service with their permission.

We found the following examples of good practice.

The designated area had a separate entrance for people and staff. This meant that staff working in the designated setting did not have to go through any other part of the service at the start and end of their shifts. The separate entrance for people meant that people who may be at risk of transmitting the COVID-19 infection to others would not be accessing any other area of the service.

A separate staff team was allocated to the designated setting to prevent any cross contamination. This included nurses, care staff and housekeeping staff. Staff had their own changing room and rest and refreshment facilities within the designated area. Uniforms were provided, staff changed on site and uniforms were laundered on site.

The designated setting was self-contained with its own treatment room, medicines trolley and other equipment that may be required. Bedrooms had their own private bathrooms and there was an outdoor balcony attached to the unit.

The service looked clean and had hand sanitising areas throughout. The service had enough personal protective equipment (PPE) to meet current and future demand and staff were using PPE correctly.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hawkinge House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection prevention and control measures.

This inspection took place on 14 January 2022 and was announced. We gave the service one hour notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.