

Robert Pattinson

Acorn Grange Care Home

Inspection report

Vicarage Road
West Cornforth
County Durham
DL17 9HU

Tel: 01740656976

Date of inspection visit:
19 January 2021

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08 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Acorn Grange Care Home is a care home registered to provide accommodation and personal care for up to 46 people. At the time of the inspection, 31 people were living there.

We found the following examples of good practice.

- Systems and procedures were in place to prevent all types of visitors from spreading and catching infection. Only essential visits could take place at the time of inspection. Robust screening was in place for visitors, which included temperature checks, hand desanitisation in a separate allocated washroom and completion of a health declaration.
- The home supported social distancing wherever possible. Chairs and tables in communal areas were spaced out for people to enable them to share these spaces safely. Staff break times were staggered. The home utilised the adjoining daycare centre, which was not currently in use, to assist staff to socially distance during their breaks.
- The home admitted people safely and in line with best practice guidance. People were required to have a negative COVID-19 test before admission and they were isolated in their rooms for 14 days.
- The home had ample supplies of personal protective equipment (PPE) and staff were trained in how to put this on and take it off safely. Staff were observed to be wearing appropriate PPE and were bare below the elbow. Systems were in place to safely dispose of used PPE.
- Staff and people were regularly taking part in the COVID-19 testing programme. Best interests decisions were in place for people who lacked capacity to consent to the test.
- The home was clean, tidy and well ventilated. The home had introduced additional cleaning of frequently touched areas such as door handles. The home had purchased a fogging machine which was used to deep clean rooms and communal areas.
- The home considered and supported the wellbeing of people and staff. People were encouraged and assisted to have telephone and video contact with relatives. Staff were well supported by management and had access to wellbeing resources.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Acorn Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.