

Little Oyster Limited

Little Oyster Residential Home

Inspection report

Seaside Avenue
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Sheerness
Kent
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02 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Little Oyster Residential Home is a residential care home providing personal care to 58 people with physical and learning disabilities and mental health needs. The service can support up to 64 people.

The service supports people in a number of buildings including some people who live in their own flats or share a small home with others.

We found the following examples of good practice.

- The registered manager had followed advice from other agencies relating to visitors and areas had been arranged to allow visiting which met social distancing requirements. People had been given information in a range of formats including easy read to enable them to understand social distancing and how it affected them.
- Staff used PPE appropriately and when people used equipment which could increase the risk of infection, staff had access to and used specific PPE and took the correct precautions. For example, using specialised masks and double gloves. Each person had PPE in their rooms for them and staff to use. There were also PPE 'stations' around the service to ensure PPE was readily at hand.
- When people chose to go out independently, staff supported them to understand the risks and explained how to use PPE to stay safe. People who went out were offered regular testing and did not enter communal areas. Adaptions had been made to the allocated smoking areas at the service to minimise the risk of people meeting and to encourage social distancing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Little Oyster Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 November 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules. We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely. We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.