

Hertfordshire County Council

Fairway Residential Care Home

Inspection report

Green Lane
Watford
WD19 4LX

Tel: 01992555555

Date of inspection visit:
21 October 2020

Date of publication:
13 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

We found the following examples of good practice.

- The environment was well organised with clear separation of different units. Cohorting of staff had been successfully implemented to minimise the risk of cross contamination. The home was clean, fresh and well ventilated. Thorough and regular cleaning regimes were strictly followed by staff and monitored by management.
- Staff were seen regularly washing their hands, wearing appropriate Personal Protective Equipment (PPE) as per national guidance. Donning and doffing stations were strategically placed in the unit with guidance and signs displayed to ensure everyone was reminded the correct procedures when entering a unit. Staff working in the designated area had their own preparation area, separate from the rest of the staff group with own lockers and a laundry service.
- The service was not receiving visitors other than health or social care professionals involved in people's care. Receiving professional visitors to the service was done with robust infection control procedures in place. Visitors were received into the reception area on arrival where they were provided with guidance, PPE and a health screening was completed. Each visitor had their temperature checked by staff on arrival and asked for their contact details for track and trace purposes.
- Risks to people and staff in relation to their health, safety and well-being had been assessed. Support for staff working in the service was in place. They had training, received uniforms and laundry service was available. Staff had regular supervision sessions.
- The provider had robust policies, procedures and guidance for the service to ensure all work processes were underpinned by best practice and national guidance. The manager and staff were knowledgeable and followed the providers policies when managing and delivering care and support to people.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Fairway Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.