

Wellburn Care Homes Limited

Craghall Residential Home

Inspection report

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20 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Craghall Residential Home is a 'care home'. Craghall is a residential care home for 38 people. There were 30 people living at the service at the time of inspection, some of whom were living with dementia.

We found the following examples of good practice:

- All visitors had to undergo a temperature check and answer a range of relevant questions before entry. There was ample PPE and handwashing facilities available.
- The acting manager had covered shifts and staff had worked additional hours during the outbreak to ensure people's needs could be met without the need for agency staff.
- Rigorous additional cleaning regimes were in place.
- The acting manager had worked with staff to improve systems and processes to reduce the risks faced by prolonged periods of isolation and inactivity, brought about by the lockdown.
- The provider had installed an outdoor visiting pod so relatives could see their loved ones regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Craghall Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place, along with staffing.

This inspection took place on 20 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.