

Valorum Care Limited

James Burns House - Care Home Physical Disabilities

Inspection report

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

James Burns House-Care Home Physical Disabilities is a residential care home. The home is registered to accommodate a maximum of 21 people who require personal care. The home does not provide nursing care. During this inspection there were 19 people living at the home, all of whom were living with physical disabilities.

We found the following examples of good practice.

The service had not had any cases of Covid-19 in people using the service throughout the pandemic.

The service had measures in place to prevent relatives and friends, professionals and others visiting from spreading infection at the entrance and on entering the premises. Visiting arrangements were in accordance with Public Health England (PHE) guidance. The service had alternative arrangements to visiting in person in place. This included video and telephone calls at any time.

Staff enabled residents to keep socially distanced in communal areas, by prompting people using the service. Staff breaks whilst at work were staggered for social distancing purposes. Arrangements were in place for people using the service to go out and return safely. A person living in the service had been supported to continue going to work during the pandemic.

The service had measures in place to prevent people from spreading infection when admitting a person to the service from a health or social care service and from the community.

Procedures were in place for staff to safely don/doff personal protective equipment (PPE) and dispose of it after each use. Levels of PPE used complied with current guidance and carried a CE quality mark.

Staff understood what actions to take in the event of people using the service or themselves becoming symptomatic, all staff had received additional specific training from the provider in infection prevention control (IPC) and Covid-19. The service had systems in place to ensure staff isolated for the required period should they test positive for Covid-19.

The service participated in the whole home testing programme, this meant residents were tested for Covid-19 every 28 days. The service's staff were tested for Covid-19 every seven days, this was supplemented by twice weekly lateral flow testing, these are rapid tests used to detect Covid-19.

The service had a contingency plan in the event of an outbreak of Covid-19 in the service. IPC audits were completed regularly and included extra measures the service had put in place due to Covid-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

James Burns House - Care Home Physical Disabilities

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- Agency staff were compliant with the provider's infection prevention and control measures. However, the service was not aware of guidance on workforce planning during the pandemic. Following our inspection, the service informed us they had informed the local clinical commissioning group (CCG) of their use of agency staff and had received assurances from agencies on staff testing procedures for Covid-19. We have signposted the provider to best practice on workforce planning to develop their approach.
- We were assured that the provider's infection prevention and control policy was up to date.