

HC-One Oval Limited

Wombwell Hall Care Home

Inspection report

Wombwell Gardens
Northfleet
Gravesend
Kent
DA11 8BL

Tel: 01474569699

Date of inspection visit:
09 December 2020

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11 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wombwell Hall Care Home is a residential care home providing personal and nursing care to up to 120 older people. People's needs included those living with dementia, recovering from a stroke and other physical disabilities. The service was divided into four separate units, each accommodating up to 30 people. There were 81 people living at the service at the time of inspection.

We found the following examples of good practice.

- Due to the outbreak of COVID-19 the service was closed to visitors in accordance with Government guidelines. The provider had arranged for alternative ways for people to keep in touch with their relatives. Visitor pods had been purchased and were being installed to support safe visiting and to help protect people from infection.
- The service had an adequate supply of personal protective equipment (PPE) to meet current and future demand. Staff were using PPE correctly and in accordance with current guidance and disposal was safe.
- There were up to date infection prevention and control (IPC) policies and procedures, staff had received training and regular IPC audits were undertaken within the home and by regional quality teams. There were action plans to address any concerns raised.
- A head housekeeper took responsibility for monitoring compliance with cleaning regimes. When we visited, Wombwell Hall was clean and cleaning schedules had been completed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Wombwell Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The inspection took place on 9 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.