

P & P Community Services Ltd

The Vine House

Inspection report

9 North Drift Way
Farley Hill
Luton
Bedfordshire
LU1 5JF

Tel: 01582485744

Date of inspection visit:
17 February 2022

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28 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Vine House is a small two bedded care home with two floors supporting accommodation and personal care for people with learning disabilities and autistic people. At the time of the inspection there were two people living at the service.

We found the following examples of good practice.

Staff had training in the correct use of Personal Protective Equipment (PPE) and followed current guidance. There was enough PPE available and areas for safely putting PPE on and off. Staff understood where to get further advice on best practice in relation to preventing the spread of infection and management of risks related to COVID-19.

People were supported by staff to keep their home clean and tidy and the home had no unpleasant odours. People and staff understood the need to prevent infection and told us they took part in regular testing to check for COVID-19.

Visitors to the home were asked to take a lateral flow test on the day and were encouraged to wear masks and sanitise their hands. There was lots of helpful signage and information posters about COVID-19 and how to reduce risks and stay safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Vine House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. This was because there was maintenance work required to make safe cracks of the sealant in the bathroom. The registered manager told us they would address these concerns.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider supported people to have visitors in line with current government guidance. Visits both inside and outside of the service were encouraged. People told us they were also supported to stay in touch with their relatives, friends and partners by telephone.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.