

Voyage 1 Limited

579 Maidstone Road

## Inspection report

579 Maidstone Road  
Gillingham  
Kent  
ME8 0LQ

Tel: 01634232419  
Website: [www.voyagecare.com](http://www.voyagecare.com)

Date of inspection visit:  
12 August 2021

Date of publication:  
23 August 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

579 Maidstone Road is a residential care home for people with learning disabilities, autism and complex needs. There were six people living at the service at the time of the inspection. The service is based in a house that has been adapted to meet people's needs.

We found the following examples of good practice.

There was clear information for visitors on arrival. Visitors were asked to complete a screening questionnaire and had their temperature checked on arrival. Visitors were asked to wear face masks, undertake a lateral flow test and wash their hands.

There were sufficient stocks of personal protective equipment (PPE) which staff were using appropriately. Staff had undertaken training on putting on and taking off PPE and their competency was checked to ensure this was completed correctly.

Staff undertook regular testing including lateral flow tests prior to entering the building where people lived. Therefore, staff who had tested positive on a lateral flow test were able to leave the site to isolate and had not come in to contact with people and other staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# 579 Maidstone Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 August 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.