

Gresham (NorthHill) Limited

Northhill Care Home

Inspection report

2 North Hill Road
Southey Green
Sheffield
S5 8DS

Tel: 01142313774

Date of inspection visit:
31 March 2021

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28 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Northhill Care Home provides accommodation and support for up to 28 older people, including people living with dementia. There were 25 people living at the service at the time of the inspection.

We found the following examples of good practice.

Effective systems were in place to ensure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Facilities were available for visitors to sanitise their hands and put on PPE. A temperature check and lateral flow screening test were standard requirements for all visitors.

All staff were trained in safe infection, prevention and control (IPC) practices. The service carried out regular IPC audits and had an IPC policy.

We observed staff wearing appropriate PPE and sufficient supplies were available.

The environment was clean and hygienic. Cleaning schedules were in place.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. There had been a good uptake of people receiving the COVID-19 vaccine.

People were supported to maintain contact with their relatives in different ways including video calls and window visits. The service had implemented a system to allow contact visits which followed government guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Northhill Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 31 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were not assured that the provider was admitting people safely to the service. The provider carried out a COVID-19 test on all people who were admitted to the care home either from hospital or from the community. However, they did not isolate a person for fourteen days as per the government guidance unless they had tested positive. We signposted the provider to resources to develop their approach. The provider told us they would implement this guidance with immediate effect and were seeking further guidance from Public Health England.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider had an infection prevention and control policy in place and had implemented government COVID-19 guidance with the exception of admitting people into the care home from a hospital or community setting. The provider told us they would implement this guidance with immediate effect.