

Dr Cakebread and Partners

Inspection report

Robert Lucas Drive
Hitchin Road
Shefford
Bedfordshire
SG17 5FS
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Date of inspection visit: 17 Apr 2019
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Requires improvement



Overall summary

We carried out an announced focused inspection of Dr Cakebread and Partners on 17 April 2019. This inspection was undertaken to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulation set out in warning notices we issued to the provider for Regulation 12 Safe care and treatment.

The practice received an overall rating of requires improvement at our inspection on 23 January 2019 and this will remain unchanged until we undertake a further full comprehensive inspection within six months of the publication date of the initial report.

The full comprehensive report from the January 2019 inspection can be found by selecting the 'all reports' link for Dr Cakebread and Partners on our website at .

Our key findings were as follows:

- The practice had complied with the warning notices we issued and had taken the action needed to comply with the legal requirements.
- The practice had reviewed the system to manage pathology results and this was safe and effective.

- The practice had an effective process to disseminate safety alerts and recent guidelines and ensured appropriate actions were taken.
- The practice had effective and thorough clinical policies.
- The cold-chain was appropriately monitored and vaccination fridge temperatures were monitored daily.
- Patient Specific Directions to enable healthcare assistants to give vaccinations were appropriately signed and stored.
- A complete record of staff immunisations was held.
- Competence of non-medical prescribers was assessed and practice was monitored and audited.
- Patients who were vulnerable were followed up if they did not collect their prescriptions.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BS BM BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Inadequate 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Inadequate 

Our inspection team

Our inspection team was led by a CQC inspector and included a GP specialist advisor.

Background to Dr Cakebread and Partners

Dr Cakebread and Partners provides a range of primary medical services, including minor surgical procedures, from its location at The Shefford Health Centre, Robert Lucas Drive, Hitchin Road, Shefford, Bedfordshire, SG17 5FS. It is part of the NHS Bedfordshire Clinical Commissioning Group (CCG). The practice holds a General Medical Services contract (GMS), this is a nationally agreed contract with NHS England.

The practice serves a population of approximately 18,000 patients. The practice population is 96% white British.

The practice supports several local care homes including a specialist acute brain injury residential services and learning disability homes.

Information published by Public Health England rates the level of deprivation within the practice population group as ten on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The clinical team consists of six GP partners (four male and two female) and five salaried GP's (all female). The practice also employs five female senior nurse practitioner / prescribers, four female practice nurses, three female healthcare assistants. All nurses conduct

home visits to patients unable to attend the practice. The clinical team also includes a phlebotomist and a practice-based pharmacist. The team is supported by a practice manager and a team of non-clinical, administrative staff.

The practice operates from a two-storey purpose built property, with disabled access throughout. Patient consultations and treatments take place on the ground floor level. There is a large car park outside the surgery, with disabled parking available.

Dr Cakebread and partners is open from 8am to 6.30pm on Monday to Friday. The practice is part of an extended access hub offering patients appointments on Saturday mornings and from 6.30pm to 8pm four evenings a week. When the practice is closed, out of hours services can be accessed via the NHS 111 service. Information about this is available in the practice and on the practice website.

The practice provides family planning, surgical procedures, maternity and midwifery services, treatment of disease, disorder or injury and diagnostic and screening procedures as their regulated activities.