

Inshore Support Limited

Inshore Support Limited - 27 Highfield Road

Inspection report

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Date of inspection visit:
30 March 2021

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13 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

27 Highfield Road is registered to provide accommodation and personal care to a maximum of three people with a learning disability and/or autistic spectrum disorder. At the time of our inspection three people lived at the home.

We found the following examples of good practice.

- Robust visiting procedures were in place to prevent infection entering the home. These included the completion of a questionnaire confirming visitors were well, had no symptoms of COVID-19, and the wearing of Personal Protective Equipment (PPE).
- Relatives could visit their family members if they wished by making advance arrangements. These could include garden visits if preferred. People could also maintain regular contact with their relatives by telephone.
- The use of single occupancy bedrooms, social distancing and good ventilation minimised infection transmission risks.
- PPE stocks were good and PPE was available throughout the home. Staff wore PPE that met current guidance.
- A three times weekly COVID-19 testing programme for staff was maintained and people were tested every 28 days. If people or staff tested positive, they would be required to self-isolate in line with government directives.
- The premises were clean and hygienic. Cleaning regimes were maintained throughout the day and night.
- Staff had received training in Infection Prevention Control (IPC) procedures that included, COVID-19 awareness, donning and doffing and testing processes.
- The provider was proactive to ensure the IPC policy was current and reviewed when new government guidance was issued.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 30 March 2021 and was announced.

Is the service safe?

Our findings

S5-How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.