

The Hawthorns Lodge Limited

Hawthorns Lodge Limited

Inspection report

8 High Street
Loftus
Saltburn By The Sea
Cleveland
TS13 4HW

Tel: 01287641508

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23 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hawthorns Lodge is a residential care home providing accommodation and personal care for up to 20 people aged 65 and over, some of whom are living with dementia. The service had been identified by the Local Authority as a designated care setting. A designated care setting is intended for people who have tested positive for Covid-19 and are being admitted to a care home from hospital. The provider had designated eight beds to support people to be able to be discharged from hospital.

We found the following examples of good practice

- The service had identified a dedicated unit within the home so they could safely admit people who were positive for Covid-19. Access to and from this unit was separate from the rest of the home. A cohort of staff would work in this unit to minimise the risk of transmission.
- At the time of the inspection people using the service were not receiving face to face visitors. However, other methods of contact were encouraged, for example, video and telephone calls and window visits.
- Enhanced cleaning schedules included regular cleaning of touch areas such as handrails and door handles. This reduced the risk of cross infection.
- To reduce the risk of infection transmission, staff no longer worked across different units and when they arrived at work, they then changed into their uniforms. Staff had received additional training in infection prevent and control and the use of PPE.
- Staff and people living in the service accessed regular testing for Covid-19. This meant action could be taken swiftly if anyone developed symptoms or had a positive test result.
- Management ensured people and staffs mental health and well-being was supported at all times.
- The infection prevention and control policy was up to date. People and staff had risk assessments in place to identify their individual risks associated with Covid-19. This meant protective measures could be put in place to keep people and staff safe.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Hawthorns Lodge Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 23 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.