

Dauntsey House Care Limited

# Dauntsey House

## Inspection report

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22 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Dauntsey House is a residential care home providing personal and nursing care for up to 21 elderly people, including people living with dementia. There were 21 people living there when we inspected.

We found the following examples of good practice.

Stocks of PPE exceeded current government guidance levels. PPE stations had been established throughout the service to help ensure staff had access to it when required.

People who did not feel comfortable with face masks use visors instead.

Clear procedures and risk assessments for people, staff and visitors had been developed to maintain good practice in relation to infection control and to provide safe care.

Due to an outbreak, people tested covid-19 positive were isolated in their rooms. No visitors were admitted at the time of our inspection with the exception of end of life visits.

An extra member of staff was brought in to assist people who tended to walk around. This action aimed to prevent mixing of the residents.

Changes had been made to the home environment to help promote social distancing. Furniture in the communal areas had been arranged to provide more space and ensure people were seated at a safe distance.

There was a testing programme in place for staff and people living in the service. Staff were being tested weekly and people living at the care home monthly.

Staff training in infection control and personal protective equipment (PPE) was up-to-date. Staff were observed wearing PPE correctly. Regular checks of staff practices were carried out.

The provider had appropriate infection control policies and procedures in place. These had been developed in line with current government guidance and fully implemented in the service.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further information is in the detailed findings below.

**Inspected but not rated**

# Dauntsey House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.