

Dr Adil Ali-Khan

Luton Circumcision Clinic

Inspection report

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Overall summary

We carried out an announced comprehensive inspection at Luton Circumcision Clinic on 18 October 2018. We found that this service was not providing safe care in accordance with the relevant regulations. The full comprehensive report on the October 2018 inspection can be found by selecting the 'all reports' link for Luton Circumcision Clinic on our website at www.cqc.org.uk.

This inspection was an announced focused desk based inspection carried out on 10 January 2019 to confirm that the practice had made the recommended improvements that we identified in our previous inspection on 18 October 2018. This report covers our findings in relation to those improvements made since our last inspection.

Our findings were:

Are services safe?

We found that this service was providing safe care in accordance with the relevant regulations.

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory

functions. This inspection was planned to check whether the service was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The Luton Circumcision Clinic is an independent health service based in Luton where circumcisions on children up to and including the age of 18 years are carried out.

Our key findings were:

- Risks to patient and staff safety had been assessed, in particular those relating to infection control and health and safety.
- Required actions identified following risk assessment had been completed.
- A system for monitoring staff immunity status had been developed in line with Public Health England guidance.

Professor Steve Field CBE FRCP FFPH FRCGP Chief
Inspector of General Practice

Luton Circumcision Clinic

Detailed findings

Background to this inspection

The Luton Circumcision Clinic operates under the provider Dr Adil Ali-Khan. The provider is registered with the Care Quality Commission to carry out the regulated activity of surgical procedures.

Dr Adil Ali-Khan is the responsible individual, who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

The Luton Circumcision Clinic operates from a two-storey rented property on Westbourne Road in Luton. The service operates from the ground floor only. The service provides circumcisions to children up to the age of 18 years. At the time of our inspection the team consisted of one doctor, one clinical assistant, one qualified nurse training to be a practice nurse and two reception staff. All staff were employed on a part-time basis.

The service operates on Tuesdays and Wednesdays from 1pm until 6.30pm and on Saturdays from 10am until 5pm. Patient records are all hand written and the service refers patients when necessary back to their registered GP.

The inspection was a desk based review undertaken on 10 January 2019 and was carried out by a CQC inspector. Before inspecting, we reviewed a range of information we hold about the service, any notifications received, and the information given by the provider at our request prior to the inspection.

During this inspection we:

- Spoke with the doctor.
- We reviewed records submitted by the provider to assure us action had been taken in response to concerns previously identified.

To get to the heart of patients' experiences of care and treatment, we always ask the following five questions:

- Is it safe?
- Is it effective?
- Is it caring?
- Is it responsive to people's needs?
- Is it well-led?

These questions therefore formed the framework for the areas we looked at during the inspection.

Are services safe?

Our findings

At our previous inspection on 18 October 2018 we found that this service was not providing safe care in accordance with the relevant regulations as the provider was unable to demonstrate that all risks in relation to health and safety, Legionella and infection prevention and control (IPC) had been assessed at the time of our inspection.

At the inspection on 10 January 2019, we found improvements had been made and that this service was now providing safe care in accordance with the relevant regulations.

Safety systems and processes

- During the inspection in October 2018, we saw that some systems had been developed to manage infection prevention and control (IPC). For example, there was an IPC policy and appropriate systems in place for the safe disposal of sharps and clinical waste. All clinical staff had undertaken up to date IPC training. The treatment room, consultation room and waiting room appeared

visibly clean and tidy. However, the provider had not undertaken an IPC audit or risk assessment to ensure compliance with IPC standards. Following our inspection, we were sent evidence that an IPC audit had been undertaken on 23 October 2018. During our inspection in January 2019 we reviewed actions taken in response to the infection control audit and found:

- The provider had completed outstanding tasks identified within the infection audit, for example the provision of alcohol hand gel in the treatment rooms.
- A protocol had been developed and the provider had taken appropriate steps to provide assurance on staff immunity status. Staff who required additional blood tests and/ or vaccinations had received them.
- A Legionella risk assessment had been undertaken on 14 November 2018. (Legionella is a term for a particular bacterium which can contaminate water systems in buildings). The risk assessment had identified the need to undertake regular water checks and to ensure flushing of specified water outlets. We saw evidence to support these checks were being undertaken.