

Edggbasston Investments Ltd

# Prince of Wales Nursing Home

## Inspection report

246 Prince of Wales Lane  
Solihull Lodge  
Birmingham  
West Midlands  
B14 4LJ

Tel: 01214366464

Date of inspection visit:  
25 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Prince of Wales is a 'care home' which provides accommodation and nursing care for up to 20 people. There were 15 people living at the home at the time of our inspection, most of whom were older people living with dementia.

We found the following examples of good practice.

- The provider had arranged testing at the home for a relative who visited their loved one daily to reduce the risk of spreading infection.
- All staff, including kitchen and cleaning staff, stopped their normal duties every day for one hour to get involved in fun activities with people to promote wellbeing.
- The provider had made arrangements for the top floor of the home to be a place where people could isolate away from others safely should they present with symptoms or a positive diagnosis.
- The provider had amended staff working patterns to reduce the need for staff to use public transport as often.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Prince of Wales Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.