

Lancashire County Council

# Favordale Home for Older People

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Favordale Home for Older People is registered to provide accommodation and personal care for up to a maximum of 45 people. The home is divided into three areas known as Wycoller View, Noyna View and Pendle View. Wycoller View and Noyna View provide care for older people with personal care needs and Pendle View provides care for older people living with dementia. At the time of the inspection, there were 35 people accommodated in the home.

We found the following areas of good practice:

The provider and registered manager had established robust infection prevention and control procedures which were understood and adhered to by the staff. All staff had completed training on the use of personal protective equipment (PPE) and participated in the weekly testing programme. On the day of our visit, the staff were well organised and were wearing appropriate PPE. The home had plentiful supplies of the items required. The home was hygienic and had a good standard of cleanliness in all areas seen.

Although visiting was subject to government restrictions, the registered manager had found creative ways to enable people to maintain contact with their relatives. This included the use of technology and supporting people to see their relative through a window. There were strict procedures in place for essential visitors, which included a temperature and health check.

The atmosphere in the home was warm, comfortable and calm. Staff were allocated to specific areas and told us they worked well together as a team. The staff team had worked hard to maintain people's spirits and sense of wellbeing.

The provider's infection prevention and control policies and procedures were up to date and audits had been carried out on a regular basis. The provider had also had a business contingency plan and had developed guidance and risk assessments in relation to the current pandemic.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

### Inspected but not rated

We were assured the provider was following infection prevention and control procedures to keep people safe.

# Favordale Home for Older People

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of the Care Quality Commission's (CQC's) response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The inspection took place on 4 November 2020 and was announced.

## Is the service safe?

### Our findings

S5 - How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.