

Riviera Care Limited

Riviera Court

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Riviera Court provides support and accommodation to adults who have long term mental health needs. Many people are independent in their personal care. There were 15 people living at the service when we inspected.

We found the following examples of good practice.

Staff had undertaken Restore2 training. People had their temperature taken and Restore2 check twice a day. Restore2 highlights early identifiers of infection or illness, such as reduced blood oxygen. This had already identified a person who required GP intervention for a non Covid 19 related early health need.

Staff were trained to take and give Covid 19 tests and how to keep people safe from transmission of Covid 19 and other viruses. Enhanced cleaning was in place. Staff wore and removed PPE appropriately. The service did not have a clinical waste contract in place, but this has been actioned so should it be needed, the service can ensure safe disposal of contaminated items.

People were supported to be Covid aware and be fully involved in how they could keep themselves and others safe. People were enabled to take their own Covid test supported by staff where possible. Risk assessments had been completed to identify those most at risk.

There was a thorough system in place for checking in professional visitors. This enabled people to maintain important relationships with key professionals. The service was not admitting visiting family at the time we inspected, but safe systems were in place to support this when it resumes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Riviera Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 February 2021 and was unannounced

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.