

Voyage 1 Limited

109 Grange Road

Inspection report

109 Grange Road
Erdington
Birmingham
West Midlands
B24 0ES

Tel: 01213829026

Date of inspection visit:
16 February 2022

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03 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

109 Grange Road is registered to accommodate up to five people who require personal care and support associated with their learning disabilities. At the time of our inspection, there were four people living at the home.

We found the following examples of good practice.

The registered manager recorded the COVID-19 status of all staff and visitors to the home to minimize the spread of infection.

The registered manager maintained regular contact with families via phone and sent emails keep families up to date with information and processes for infection control.

Families visited regularly and took people out. The registered manager had completed risk assessment for people accessing the community with family.

Staff completed Personal Protective Equipment (PPE) donning and doffing training and COVID-19 infection control training. Staff were observed wearing PPE appropriately and in line with current government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

109 Grange Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The registered manager was supporting families to visit and take people into the community. There was a clear visiting procedure in place for visitors which included Lateral Flow Tests (LFT) taking of temperatures and wearing of PPE in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.