

Infinite Care (Lincs) Limited

Waltham House Care Home

Inspection report

Louth Road
New Waltham
Grimsby
Lincolnshire
DN36 4RY

Tel: 01472827725

Date of inspection visit:
18 November 2020

Date of publication:
26 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Waltham House Care Home is a residential care service providing personal care to a maximum of 33 older people, some of whom are living with dementia. At the time of this inspection there were 24 people using the service.

We found the following examples of good practice.

- Sanitising hand gel, disposable masks, aprons and shoe sanitiser were provided for visitors at all entrances of the service.
- The service communicated well with relatives to promote people's wellbeing.
- Staff were wearing PPE in line with government guidance and designated areas were set up within the service for staff to remove and apply PPE.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Waltham House on our website at www.cqc.org.uk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Waltham House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place 18 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up-to-date.