

MNS Care Plc

Mabbs Hall Care Home

Inspection report

45 High Street
Mildenhall
Suffolk
IP28 7EA

Tel: 01638712222

Date of inspection visit:
25 August 2020

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03 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service: Mabbs Hall provides accommodation for older people, some of whom may have nursing needs or live with dementia. The service can accommodate up to 29 people.

We found the following examples of good practice.

Everybody living in the service has their care and support reviewed weekly by the clinical lead and GP. This has meant that any health concerns were picked up and managed promptly.

Visitors did not access the service building. Pre-planned visits took place in the garden or the courtyard. The service was actively planning how to facilitate visits when the weather deteriorates and outside visiting is no longer possible.

There was a specific risk assessment for staff at high risk from Coronavirus. This included consideration of the amount of virus the member of staff was exposed to.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Inspected but not rated

Mabbs Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.