

# Hampshire County Council

# Woodcot Lodge

## Inspection report

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27 October 2020

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Woodcot Lodge is a purpose-built building which provides short stay care and assessment prior to placement in other care facilities. The service has 85 beds registered for care, thirty of these beds have been designated for use by people testing positive for Covid-19 whilst in hospital but who are medically fit for discharge. At the time of the infection prevention control inspection, people had not been admitted to the unit. The unit is to be known as the nightingale unit within Woodcot lodge

We found the following examples of good practice.

- There will be a robust visiting policy with arrangements in place to help ensure the safety of visitors. Visitors will be required to complete a health questionnaire before visiting the unit. Temperature checks will be completed on arrival and PPE (personal protective equipment) will be available for all visitors. Visitors will be restricted to essential visits which will be assessed for the individual person such as for those receiving end of life care.
- Individual bedrooms and the unit were suitable to meet the needs of people to be accommodated. Each room had en-suite facilities, hospital beds, nurse call systems, consideration has been given to ensure the rooms were furnished with wipe clean seating, the flooring has been replaced to ensure enhanced cleaning can be carried out. Each room had its own television and radio. The unit is spacious and will allow 2 metre social distancing.
- Arrangements are in place to support staff to use PPE safely. Staff have their own entrance to the nightingale unit which enabled them to change from their day wear to work uniform. Staff will put on their PPE outside of the unit which will reduce the risk of cross infection. There is a PPE station inside of the unit for staff to change their PPE prior to entering individual rooms, clinical waste bins are in place for used PPE. There is a staff rest area on the unit that has facilities for staff to shower. PPE guidance is displayed at PPE stations.
- Staff had received training in the appropriate use of PPE, infection prevention and control training had been carried out by all staff. There were sufficient supplies of PPE including face visors to ensure staff are protected from the virus. The registered manager will ensure staff have enough supplies of PPE.
- Staff will be tested weekly for Covid-19. This meant action could be taken swiftly in the event anyone developed symptoms of the virus or had a positive test result.
- Enhanced cleaning schedules including regular cleaning of touch areas such as handrails and door handles were in place. This reduced the risk of cross infection.
- Suitable arrangements to manage contaminated laundry were in place. Laundry facilities were on site, there was a laundry shoot from the unit directly to the laundry, all laundry from the unit is doubled bagged

and collected in the laundry via the shoot into a designated cage.

- There was a detailed infection prevention and control policy in place. This provided guidance on infection control for staff, people and any visitors. This also included risk assessments of the environment and the tasks being completed. Infection control auditing was carried out monthly by external auditors and action plans put in place by the registered manager to monitor improvements and recommendations.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# Woodcot Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.