

# Cedar Practice

## Inspection report

John Scott Health Centre  
Green Lanes  
London  
N4 2NU  
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[www.cedarpractice.co.uk](http://www.cedarpractice.co.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Good 

Are services safe?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced focussed inspection at Cedar Practice on 3 January 2019 to follow up on issues we found at our last inspection in July 2018. A copy of our previous inspection report can be found by going to <https://www.cqc.org.uk/location/1-572223055> and selecting the Reports tab.

In addition to the areas which were identified for improvement under the key questions of providing effective and well-led services, we also said the practice should make improvements in the following areas:

- Review and consider what action it can take to increase uptake of childhood immunisations.
- Review and consider ways to increase uptake of its cervical, breast and bowel cancer screening programmes for the benefit of patients.

We based our judgement of the quality of care at this service on a combination of:

- What we found when we inspected.
- Information from our ongoing monitoring of data about services.
- Information from the provider, patients, the public and other organisations.

## **We have rated this practice as good overall.**

We found that:

- The practice showed us its unpublished, and unverified, performance data for the year to date (2018-19) which showed that it had already met the minimum 90% performance target for uptake of childhood immunisations, with three months left to run in the screening programme.
- The practice provided us with evidence of the additional actions it had taken to improve uptake of its cancer

screening programmes for cervical, breast and bowel cancer. This had resulted in improvements, for example, by the beginning of January 2019, 79% of eligible patients had undergone cervical screening, with three months left to run in the practice's screening programme.

- The practice had undertaken a health and safety risk assessment and prepared an action plan for identified issues, however it had not included completion dates in the action plan to record issues that had been remedied.
- The practice ensured that the clinician who had not previously received an appropriate Disclosure and Barring Service (DBS) check or Criminal Records Bureau (CRB) checks, had received one since our last inspection.
- It had carried out a premises security risk assessment which was incorporated into its health and safety risk assessment.

Whilst we found no breaches of regulations, the provider **should:**

- Ensure all staff complete a suitable course of fire safety training.
- Amend the action plan detailing any issues identified in the health and safety risk assessment and infection prevention and control audit to show completion dates as a record of rectification of any issues found.

## **Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP  
Chief Inspector of General Practice

## Population group ratings

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist adviser and a second CQC inspector.

## Background to Cedar Practice

Cedar Practice is situated within NHS City and Hackney Clinical Commissioning Group. The practice holds a General Medical Services contract (a GMS contract is a contract between general practices and NHS England for delivering primary care services to local communities) and provides a range of enhanced services including, maternity services, child and adult immunisations, family planning clinic, and contraception services.

The practice is located at John Scott Health Centre, Green Lanes, Springpark Drive, London, N4 2NU. The building is a purpose built medical centre. There is another GP practice, The Heron Practice, which shares the building.

The practice website can be found at:  
[www.cedarpractice.co.uk](http://www.cedarpractice.co.uk).

It is registered with the Care Quality Commission to carry on the regulated activities of Family planning, Treatment of disease, disorder or injury, Diagnostic and screening procedures and Maternity and midwifery services.

The practice had a patient list of approximately 7,030 at the time of our inspection.

The clinical staff team at the practice includes four GP partners (one male and three female) and a part-time regular locum GP. Between them the GPs worked the equivalent of four full-time GPs. The clinical team is completed by three part-time female practice nurses and a full-time healthcare assistant.

The non-clinical staff consist of a part-time practice manager, a full-time assistant practice manager, a part-time system administrator, a full-time practice administration manager, a full-time practice secretary and five administrative and reception staff (who work a mixture of full-time and part time-hours).

Cedar Practice serves a practice population with a deprivation score which is higher than the England average. For example, 21% of working age patients are unemployed, compared to a local average of 9 %, and the national average of 5%.