

Jennifer's Lodge Residential Care Home

Jennifer's Lodge

Inspection report

105 Wellmeadow Road
Catford
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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Jennifer's Lodge is a residential care home providing personal care to seven people in a large, adapted house. It supports older people, including those living with dementia and adults with disabilities. The accommodation was spread over three floors. There was a communal lounge, dining area, kitchen and a large rear garden.

We found the following examples of good practice:

The provider created a mandatory Personal Protective Equipment (PPE) procedure to inform staff of the appropriate equipment for visitors and staff and when it should be worn.

The provider followed best practice guidance to ensure visitors to the home did not introduce and spread COVID-19. Information and instructions for visitors were displayed and explained in person by the receptionist. Staff were adhering to PPE and social distancing guidance.

The provider had ensured all staff had a COVID-19 risk assessment in place, which took account of people in a vulnerable group. If it was not safe for staff to be at work, they had a furlough scheme to protect staff and people.

The provider had a comprehensive infection prevention and control policy that outlined the requirement for outbreaks of infectious diseases and provided handwashing instructions and uniform care during COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Jennifer's Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.