

Lifeways Community Care Limited

Wycar Leys Bulwell

Inspection report

Snape Wood Road
Bulwell
Nottingham
Nottinghamshire
NG6 7GH

Tel: 01159762111

Date of inspection visit:
11 March 2021

Date of publication:
08 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wycar Leys is a residential care home that provides accommodation and nursing or personal care for up to 22 people. At the time of the inspection there were 19 people living at the service.

The service specialises in caring for young adults and people with learning disabilities, mental health issues, physical disabilities and autism spectrum disorders.

We found the following examples of good practice.

- There was clear signage that the home was currently closed for visitors. On arrival, there was a central area for staff and visitors to apply personal protective equipment (PPE) accessed from the garden, prior to entering the home.
- Staff entered the building they were working in via different garden entrances after applying PPE, each entrance had masks, hand sanitiser and a bin outside.
- Staff were allocated to work in one of the three areas which minimised movement across the homes. When agency staff were required, they also stayed in one area and were block booked to minimise the risk of cross infection.
- While visiting was restricted people kept in touch with families using social media, photographs and scrap books.
- People were given information about COVID-19, the restrictions and PPE in place, in a format they could understand and staff used social stories to help with explanations.
- In preparation for the home reopening to visitors, the management team had converted a bedroom into a visiting room with outside access. Visitors were booked in advanced, expected to sign in and have a temperature and COVID-19 test performed before they entered the building.
- The service had a number of areas for people to spend time relaxing and doing activities. Staff had moved furniture around to encourage people to socially distance. However, not all people were able to understand the need for social distancing, so people (and staff supporting them) were cohorted to the homes they lived in to minimise the spread of infection.
- The home was clean. Team leaders and the management team performed regular checks on cleaning and staff compliance with PPE. The management team performed infection control audits and had made improvements following issues they had identified.
- Staff had up to date training in infection control procedures and policies and the management team had set up regular staff meetings to reassure staff and discuss concerns.
- The staff had covered shifts when colleagues were self-isolating so people were not upset by frequent changes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wycar Leys Bulwell

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.