

Mr James Malcolm Westcott

# Care at Home

## Inspection report

Alvina Cottage,  
Station Road,  
Yarmouth,  
Isle Of Wight,  
PO41 0QX  
Tel: (01983) 216400

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### Ratings

#### Overall rating for this service

Is the service safe?

Is the service effective?

Is the service caring?

Is the service responsive?

Is the service well-led?

### Overall summary

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

**Is the service safe?**

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**Is the service effective?**

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**Is the service caring?**

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**Is the service responsive?**

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**Is the service well-led?**

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# Care at Home

## **Detailed findings**

## Background to this inspection

Is the service safe?

Our findings

Is the service effective?

## Our findings

# Is the service caring?

## Our findings

# Is the service responsive?

## Our findings

## Is the service well-led?

### Our findings



This section is primarily information for the provider

## Action we have told the provider to take

The table below shows where legal requirements were not being met and we have asked the provider to send us a report that says what action they are going to take. We did not take formal enforcement action at this stage. We will check that this action is taken by the provider.

This section is primarily information for the provider

## Enforcement actions

The table below shows where legal requirements were not being met and we have taken enforcement action.