

Barchester Healthcare Homes Limited

Bluebell Park

Inspection report

Royal Glen Park
Rowallan Way, Chellaston
Derby
Derbyshire
DE73 5XE

Date of inspection visit:
10 February 2022

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03 March 2022

Tel: 01332706960
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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bluebell Park is registered to provide residential and nursing care for up to 64 people living with dementia and/or a physical disability. The home was purpose-build and is on three floors divided into three communities, Memory Lane, Woodland View, and Bramble Way. There is a range of communal areas including lounges, dining rooms, and secluded gardens. On the day of the inspection visit there were 60 people living at the home.

We found the following examples of good practice.

COVID-19 screening was undertaken before people were able to enter the home and personal protective equipment (PPE) was provided.

During the COVID-19 outbreak at the home, the provider and registered manager had closed the home to non-essential visitors. People were supported to contact their relatives and friends through video calls, telephone calls and window visits.

Government guidelines were followed to enable essential care givers and the families of people receiving end of life care to continue to visit.

Enhanced cleaning schedules included regular cleaning of touch areas such as handrails and door handles. This reduced the risk of cross infection.

Staff had received training in infection prevention and control and the use of PPE. Staff were observed wearing PPE appropriately.

Staff and people at the home accessed regular testing for COVID-19 so that action could be taken if anyone developed symptoms or had a positive test result.

The infection prevention and control policy was up to date.

Proactive measures were in place to keep people and staff safe. People and staff had risk assessments in place to identify their individual risks associated with COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Bluebell Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service twenty-four hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.