

Cumbria County Council

Parkview Gardens

Inspection report

Risedale Road
Barrow In Furness
Cumbria
LA13 9QZ

Tel: 01229311142

Date of inspection visit:
16 March 2021

Date of publication:
29 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Parkview Gardens is a residential care home that provides personal care and accommodation for up to 60 older people, some of whom are living with dementia, sensory impairments and physical disabilities. The home is on two floors and has five units, all of which have communal spaces, dining areas and cooking facilities. At the time of the inspection there were 30 people living in the home.

We found the following examples of good practice.

Staff had received training in infection prevention and control and on using Personal Protective Equipment (PPE) safely. The provider had ensured sufficient quantities of PPE were available for all staff and visitors. Staff had their infection prevention and control practices monitored to help ensure their understanding and correct practical application of the guidance.

The care staff and 24 hour domestic team kept the home clean, tidy and hygienic. Audits were done on the home environment and general cleanliness. Frequently touched surfaces were cleaned regularly throughout the day and night to reduce the risk of infection.

The registered manager ensured clear information about maintaining social distancing, the use of PPE and good hand hygiene was highly visible to guide staff and visitors. Staff worked in specific areas of the home, had separate changing facilities and staggered breaks to help reduce the risk of transmission.

The registered manager followed current guidance around safe admissions when people moved into the home. The registered manager had followed government guidance about supporting visiting so people could stay in touch with relatives. Families have been supported to spend time with, and remain with, their loved ones at the end of their lives.

Consent for testing and vaccination had been obtained from people, with appropriate support from their representatives, families and medical professionals if needed. The registered manager had arranged for regular COVID-19 testing for staff and people who lived in the home and their agreed visitors.

The home was well staffed and the registered manager reviewed arrangements regularly to make sure people's personal and recreational needs could be met. Communal areas in the home have been rearranged to support social distancing and allow for activities to continue.

The provider had robust contingency plans in place to ensure the safety of the service during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Parkview Gardens

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced shortly beforehand.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.