

# Chapter Of The Order Of The Holy Paraclete(The) Unlimited

# The Aelred Wing at St Hilda's Priory

#### **Inspection report**

St. Hildas Priory Castle Road Whitby YO21 3SL Date of inspection visit: 29 March 2021

Date of publication: 20 April 2021

#### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

#### Overall summary

The Aelred Wing at St Hilda's Priory provides accommodation for up to 12 Sisters of the Chapter of the Order of the Holy Paraclete. At the time of this inspection there was seven Sisters living at the service.

We found the following examples of good practice.

- The registered manager and staff team had fully considered the Sister's well-being and the importance of being included in their religious community throughout the pandemic. Adjustments had been made to ensure this could be achieved. For example, they relayed services from the main Chapel to enable the Sisters to remain a part of the services.
- Personal Protective Equipment (PPE) was stored and used appropriately by staff. The registered manager conducted regular observations to ensure government guidance in relation to PPE was always being followed. The registered manager had regular discussions with the Sisters to ensure they understood why PPE was being used and its purpose.
- The service was a new purpose-built home and the design and layout enabled effective infection prevention and control practices. For instance, washable flooring and spacious rooms allowed for social distancing. The home was very clean and tidy throughout.
- There were robust visiting arrangements in place, including a booking system, screening questionnaires, rapid lateral flow testing and the use of PPE.

### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# The Aelred Wing at St Hilda's Priory

**Detailed findings** 

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 March 2021 and was announced.

### Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up-to-date.