

Abbeyfield Society (The)

Abbeyfield Hope Bank View

Inspection report

Dene Street
New Silksworth
Sunderland
Tyne And Wear
SR3 1EB

Tel: 07823789653

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12 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Abbeyfield Hope Bank View is an extra care housing scheme that provides personal care for people living in their own apartments within the scheme. At the time of the inspection there were 71 people receiving a service.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching or spreading infection. Every staff member had their temperature taken at the door and accessed appropriate PPE. Everyone had to use the hand sanitiser and complete a health declaration upon entering the home.
- The environment was very clean. Additional cleaning was taking place, including frequently touched surfaces.
- There was sufficient personal protective equipment (PPE) such as masks, aprons, gloves and visors. Staff had undertaken training in infection control and how to put on and take off PPE safely.
- Staff supported people's social and emotional wellbeing. Local visiting restrictions were in place; people were supported to keep in touch with their family members via video or telephone calls and social media messages.
- The service had an up to date infection control policy in place as well as a Covid-19 specific policy and procedure. Regular infection control audits were carried out and subsequent action taken.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Abbeyfield Hope Bank View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.