

Mr & Mrs R S Rai

Kingsley Cottage

Inspection report

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Cannock
Staffordshire
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Tel: 01543422763

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01 December 2020

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29 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Kingsley Cottage is a care home providing care and accommodation for up to 17 older people. At the time of our inspection there were 13 people living at the home.

We found the following examples of good practice.

Staff explained self-isolation to people in a person centred way. This supported people to understand the process and reassured those that had feelings of anxiety.

Staff were wearing personal protective equipment (PPE) in line with guidance and were knowledgeable about what PPE they needed for different tasks.

Furniture had been rearranged to support social distancing and communal areas were deep cleaned whilst people were self-isolating. The provider had sourced additional cleaning supplies such as chlorine tablets to maintain the cleanliness of the home.

Travel was provided for staff who normally used public transport to travel to and from the home. This lowered the contact staff had with others before and after supporting people.

The home had implemented a COVID-19 folder where policies, guidance and individual risk assessments for people were located. This meant that information about infection control and people's needs was easily accessible for staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kingsley Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 01 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.