

Greensleeves Homes Trust

Rose Cottage Residential Home

Inspection report

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20 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rose Cottage Residential Home is a 'care home'. Rose Cottage Residential Home can accommodate up to 38 people in individual bedrooms in one building. Two registered managers were in post and they shared the responsibility for managing the service.

We found the following examples of good practice.

- Activities were done in smaller group sessions to promote social distancing.
- The registered managers told us about the support their CCG (clinical commissioning group) IPC (infection prevention control) lead and GP (clinical lead as assigned by the Primary Care Network) had given them. The registered managers said these leads were contactable for advice, up-to-date guidance and best practice information. Both leads also communicated regularly with the registered managers to support them.
- The registered managers told us they had increased the number of staff and service user meetings held. This enabled staff and people to discuss any concerns or ask any questions they may have had about COVID-19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Rose Cottage Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.