

Voyage 1 Limited

Ivydene

Inspection report

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12 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ivydene provides accommodation and personal care for up to eight people with a learning disability. There were six people living at the service at time of inspection. Ivydene is based on two floors, connected by a passenger lift and stairs. There were bedrooms and bathrooms on both floors of the building. The ground floor had a range of communal spaces which people could use.

We found the following examples of good practice.

Visitors are provided with an infection prevention and control (IPC) pack upon entering the service. This contained essential personal protective equipment (PPE) for visitors use. The pack also contained a pen to reduce the risk of transmitting infection through sharing this equipment.

The provider had made adaptations to the layout of the service to promote good IPC practice. This included reconfiguring furniture to support social distancing and adapting a ground floor bedroom into a room where visitors could be safely supported to enter the home.

Staff had worked with people to help them understand how to reduce risks related to the pandemic. This included information and support around social distancing, the use of PPE and COVID-19 testing.

Staff had worked to minimise the impact of the pandemic on people's wellbeing. They had worked with other services to help ensure people had access to social opportunities with their peers. Staff also supported people to stay in contact with their loved ones whilst physical visits were not possible.

The provider had effective systems in place to ensure the staff had appropriate levels of PPE available.

The service was visibly clean. There were effective cleaning schedules in place, which identified where frequently touched areas needed additional cleaning.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ivydene

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.