

The Yardley Great Trust Group

# Yardley Grange Nursing Home

## Inspection report

465 Church Road  
Yardley  
Birmingham  
West Midlands  
B33 8NY

Tel: 01217897188  
Website: [www.ygt.org.uk](http://www.ygt.org.uk)

Date of inspection visit:  
10 March 2021

Date of publication:  
08 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Yardley Grange Nursing Home provides accommodation and personal care for up to 46 older people, including people living with dementia. At the time of our visit 41 people lived at the home.

We found the following examples of good practice.

Yardley Grange had recently had a COVID-19 outbreak which had impacted on the service. Visits to the home were currently suspended. However, where people were at the end of life, arrangements were in place to support these visits.

Action had been taken to reduce the risk of infection spreading in the home. This included the isolation of people affected by COVID-19, shielding of people who were vulnerable and the cohorting of staff to reduce the spread of infection.

Checks were carried out on professional and essential visitors to the service to prevent the spread of COVID-19. Regular testing in line with government guidelines for COVID-19 took place for people and the staff team.

Staff were wearing PPE appropriately. There were sufficient supplies of PPE located around the service and arrangements were in place for staff to safely remove and dispose of PPE. For some tasks a higher level of PPE was required and this was now in place.

People's health and wellbeing was monitored. People were observed for symptoms of COVID-19 and other potential infections. The majority of people and staff had been vaccinated. The registered manager ensured every person had access to the COVID-19 vaccine.

The home was kept clean with regular cleaning schedules adhered to. Cleaning schedules had been enhanced and were followed by housekeeping staff and care staff. Audits had identified some environmental improvements were needed. Work was in progress to make these improvements.

Policies and procedures related to COVID-19 were up to date which supported staff to keep people safe. Risks to staff were being managed. However, where there was an increased risk to workers the risks needed to be assessed and documented.

The management team communicated regularly with people, staff and relatives to make sure everyone understood the precautions being taken, and how to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed finding below.

**Inspected but not rated**

# Yardley Grange Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures.

This was a targeted inspection looking at the IPC practices the provider has in place. The local authority and clinical commissioning group (CCG) during a support call to the service (February 2021) identified some concerns in relation to a specific care task. A higher level of PPE and an assessment of staff competence was required to ensure safety. The provider was required to take immediate action. These measures were in place when we inspected.

This inspection took place on 10 March 2021 and was announced the day before our visit. This allowed us to discuss risk factors related to COVID-19 before the inspection commenced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home was clean and uncluttered. Audits had identified that some environment improvements were needed and work was underway. For example, improvements were taking place on worn and porous wood work areas that were difficult to clean, these were being re varnished and sealed so they could be cleaned effectively. A rolling programme of replacing carpets with washable lino was underway. Fabric notice boards were to be replaced and audits of pressure mattresses were to be implemented.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. For example, measures were in place to reduce risks to staff. The provider had paid for staff to get taxi's to and from work to limit the use of public transport. However, individual conversations with all staff identified as being at increased risk of Covid-19 needed to take place, so risks associated with the individual and actions identified could be documented. The registered manager took action to address this process immediately.
- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.