

# Barnsley Road Surgery

## Inspection report

899 Barnsley Road  
Sheffield  
South Yorkshire  
S5 0QJ  
Tel: 0114 2329390  
[www.barnsleyroadsurgery.co.uk](http://www.barnsleyroadsurgery.co.uk)

Date of inspection visit: 21 May 2019  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Barnsley Road Surgery on 21 May 2019 as a new provider had registered with CQC to provide regulated activities from this location in July 2018.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**This practice is rated as Good overall.**

At this inspection we found:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

**Please refer to the detailed report and the evidence tables for further information**

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector. The team included a GP specialist adviser.

## Background to Barnsley Road Surgery

Barnsley Road Surgery is located at 899 Barnsley Road, Sheffield, S5 0QJ. The practice is based in a two storey converted house with an annex. All patient treatment areas are on the ground floor of the building, the first floor is used as office space for staff. The practice provides services to 2600 patients under the terms of the NHS personal medical services (PMS) contract.

The provider is registered with CQC to provide the regulated activities, diagnostic and screening, maternity and midwifery and treatment of disease, disorder or injury from this location.

This provider is registered with CQC as an individual GP (female). The practice employs two regular locum GPs (male and female), a healthcare assistant, practice manager and a team of administration and reception staff. The practice is currently advertising for a practice nurse and is using a regular locum nurse in the interim.

Information published by Public Health England rates the level of deprivation within the practice population as group one, on a scale of one to ten, level one represents the highest levels of deprivation and level ten the lowest. The practice population is similar to others in the Sheffield Clinical Commissioning Group (CCG) area.

The practice is open and offers morning and afternoon appointments between 8.30am and 6pm Monday to Friday, with the exception of Thursdays when the practice is open for pre-booked appointments 7am to 8am and closes at 2.30pm. When the practice is closed patient telephone calls are diverted to the Sheffield out of hours service.